



## RISING TO THE CHALLENGE

How to Get Your Sales Growing - It's Not What You Think!

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Patricia Henning Strother - President

#### A Birds Eye View

- Insights Inform Your Leadership Position
- Build a Marketing System
- Put it all Together: 2 Case Studies
- Q&A



Insights Inform Your Leadership Position



What is most important to your customers?

Do you know?

- Many companies consistently mis-market.
- Too many companies focus on what they are good at rather than what is vitally important to their prospects and customers.
- This makes their marketing much less effective, and harder to achieve a significant marketing ROI.

#### A Key Hidden Risk

## Quit Guessing Opportunity Sales Guessing Cost Shortfall

### Guessing Can Be Expensive

#### **EMOTIONAL**





Identity Brand





**SYMBOLIC** 





Power Brand

**Explorer Brand** 

Icon

**Brand** 







**PERFORMANCE** 

Know Your Brand Type

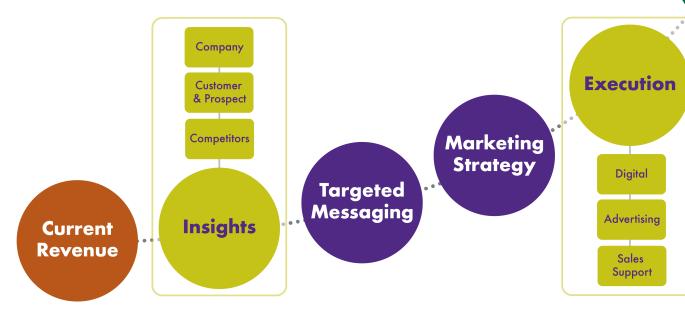
#### **RATIONAL EMOTIONAL EXECUTIONAL TARGET POSITION** CONNECTION CONNECTION **TENDENCY** Problem/Solution: **Best Delivers** Accomplishes Benefit **Power** Assurance **SmithCo** The Core Demos; Product Driven Task Benefit As Hero Be Your Best Better Achievement Exciting, Confident, **Explorer** Innovators; Early Performance Novel Approaches Adopters **Identity** Self Validation Lifestyle Express User Imagery; Meets Who You Are Customized Reflects Segment Segmented Style Needs Idealization Icon Universal; Enter Our Can't Go Story Telling; World Big Production, World, Emotional, Core Target Wrong Plus a Use of Symbols, Large Halo Reinforcement

#### How to Connect

Build a Marketing System





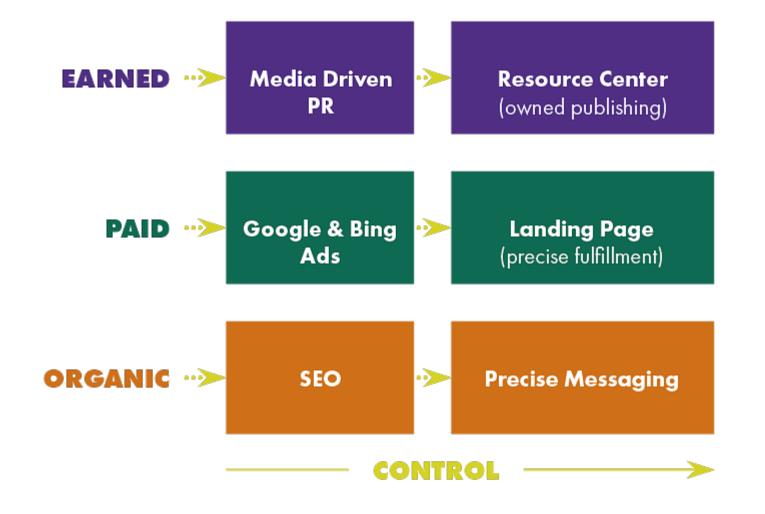


## A Proven Way to Grow Sales

Targeted Revenue



### Focus on Low-Risk Opportunities First



Three Ways to Strategically Engage Prospects Online

- Check in with customers to understand how you can be more helpful and bring real solutions
- This allows your marketing to be much more focused.
- You want to be specific!

Good Marketing Requires Intentional Listening

- 1. Know what is important to your customers and prospects
- 2. Know how you perform against those same importance factors
- 3. Promise to deliver what is important

## Win While Limiting Risk

- Buyers define what's important not sellers
- Objectively uncover the core promises that resonate

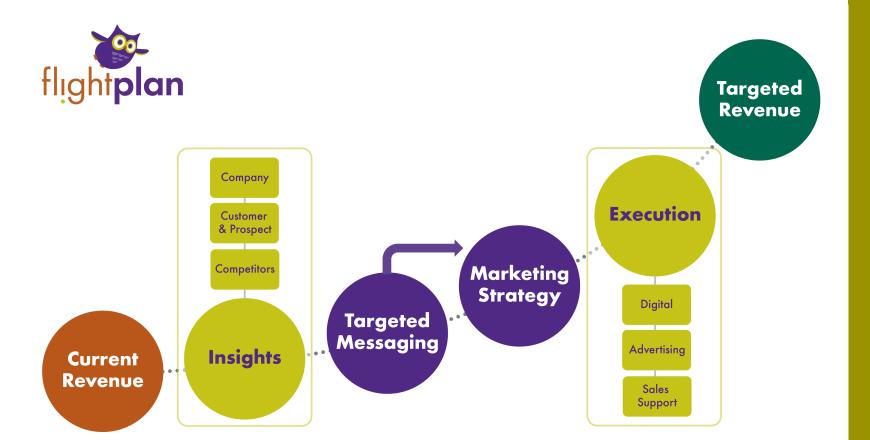
#### 2 Critical Points

Focus on what is important, not what you are best at

Confirm your performance on the most important factors is exceptional

Put It All Together





Messaging Should Inform Your Marketing Strategy

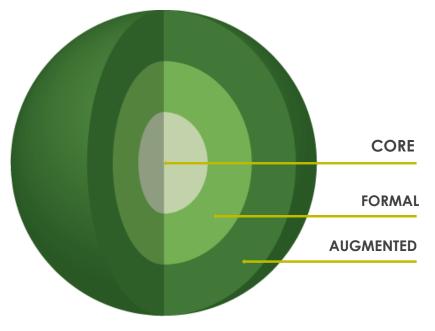


### Focus on Low-Risk Opportunities First

#### RATIONAL **EMOTIONAL EXECUTIONAL TARGET POSITION** CONNECTION CONNECTION **TENDENCY** Accomplishes Problem/Solution: Benefit **Best Delivers Power** Assurance Driven The Core Task Demos; Product Benefit As Hero **Explorer** Exciting, Confident, Be Your Best Achievement Better Innovators; **■** machine Early Performance Novel Approaches Adopters **Identity** Self Validation Lifestyle User Imagery; Express Meets Who You Are Customized Reflects Segment Segmented Style Needs Can't Go Idealization Icon Universal; Enter Our Story Telling; Core Target World Big Production, World, Emotional, Plus a Use of Symbols, Large Halo Reinforcement

## JR Machine is an Explorer Brand





A **trusted** partner to OEMs for manufacturing services

**FORMAL** Accurate and reliable complex machined parts from 1-10" in diameter and up to 28" long.

On-time delivery

Collaborative and easy to work with

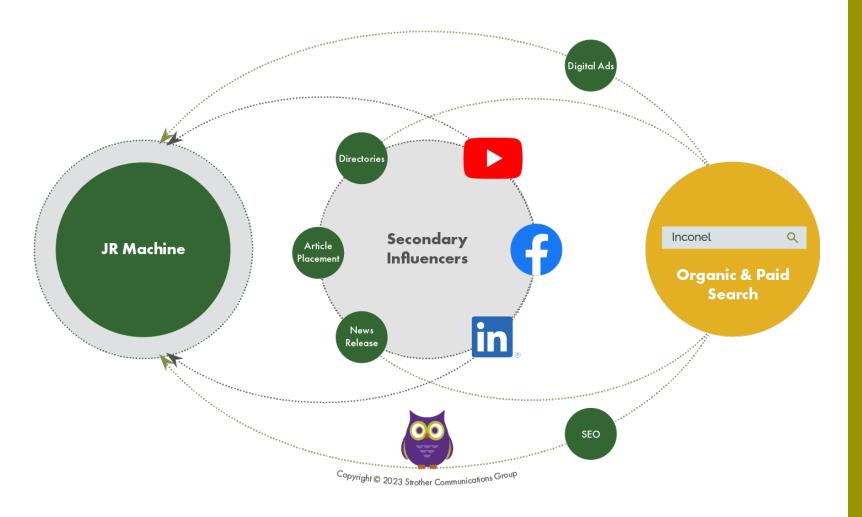
Mission-critical parts capabilities

Sophisticated inventory management

PPAP

Short lead times

## Three Levels of Product



### Strategy Charts Your Course



Machined

Manufacturino Services

Real

Job

Q

Company ✓ Resources ✓

Request Info



## Complex parts, streamlined.

Committed to streamlining contract manufacturing through the use of automation and process control, JR Machine delivers extraordinary value. We are one of very few companies that specializes in machining Inconel, Monel, and other nickel-based, high temperature alloys. OEMs nationwide rely on us for highly accurate and reliable precision parts from 1-10" in diameter and up to 48" long.

Tell us about the parts you need. We value your time and will typically get back to you within the hour.

ISO 9001:2015 / AS9100D / ITAR

Contact us

### Entering a New Market

## How we machine nickel-based superalloys

Request Info





#### **Machined Parts**

With exacting quality at every step, we produce and deliver precision machined parts — accurately and on time.

learn more >



#### **Manufacturing Services**

Our comprehensive range of services and ability to anticipate problems streamlines the process of outsourcing machined parts for OEMs.

learn more >



#### **Real Value**

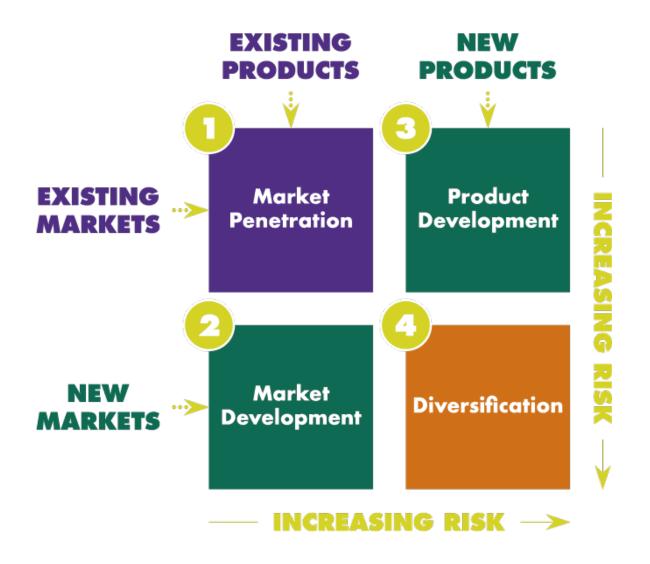
Through our focus on automation and accuracy, we bring real value to your supply chain by streamlining the process of procuring machined parts.

learn more >

# Entering a New Market with Key Messages



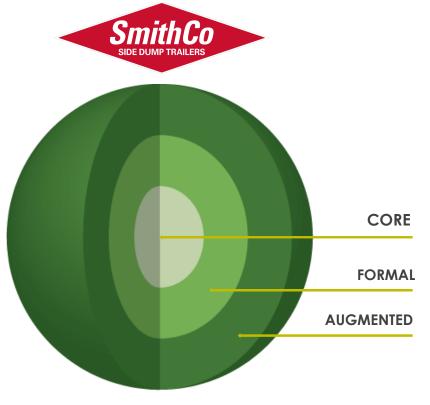
### Entering a New Market with Key Messages



### Stealing Share

	TARGET	POSITION	RATIONAL CONNECTION	EMOTIONAL CONNECTION	EXECUTIONAL TENDENCY
Power	Benefit Driven	Best Delivers The Core Benefit	Accomplishes Task	Assurance	Problem/Solution: Demos; Product As Hero
Explorer	Innovators; Early Adopters	Be Your Best	Better Performance	Achievement	Exciting, Confident, Novel Approaches
Identity	Lifestyle Segmented	Express Who You Are	Meets Customized Needs	Self Validation	User Imagery; Reflects Segment Style
lcon	Universal; Core Target Plus a Large Halo	Enter Our World	Can't Go Wrong	Idealization	Story Telling; Big Production, World, Emotional, Use of Symbols, Reinforcement

#### SmithCo is a Power Brand



Stable, easier unloading every time

FORMAL A well-engineered, trailer that dumps to the side

- Innovative, custom design
- Dealer network
- After-market service
- Responsive customer service
- Wide selection, designed for your application
- Low maintenance

## Three Levels of Product

#### Digital Ads Directories Secondary side dump trailers Q Article SmithCo Influencers Placement Organic & Paid Search in SEO Copyright © 2023 Strother Communications Group

### Strategy Charts Your Course



#### Dump Your End Dump Side dumps offer stability, safety, and no touch unloading

End dumps have been a time-honored way to transport materials, but SmthCo side dump trailers are far superior. Switch to a faster, easier and more stable way to unload.

### Keep it Simple

#### **Learning Center**

Superior stability, easier unloading, faster cycle times—side dump trailers are changing the way the world hauls. When you work with SmithCo, you're teaming up with experts in the industry. We're always here to help. Take a look at our learning center and if you still have questions just pick up the phone; we'd love to chat.



#### **Side Dump Basics**

If you've never considered a side dump trailer before, these articles are for you. Read up on how side dumps compare to other trailers, what kind of materials they can...

View Resources



#### **Spec Your Trailer**

Ready to order your side dump? We'll walk you through a series of questions to make sure you get the exact trailer to suit your needs. These articles outline the...

View Resources



#### **Industry Spotlights**

How well do side dump trailers work for your industry? Take a look at the articles here for details on how a side dump's stability, easy unloading and fast cycle...

View Resources

#### **Latest Blog Posts**

#### Providing Fulfillment

#### Three Reasons Why Side Dumps Are Better Than End Dumps

## Side dump trailers have superior stability.

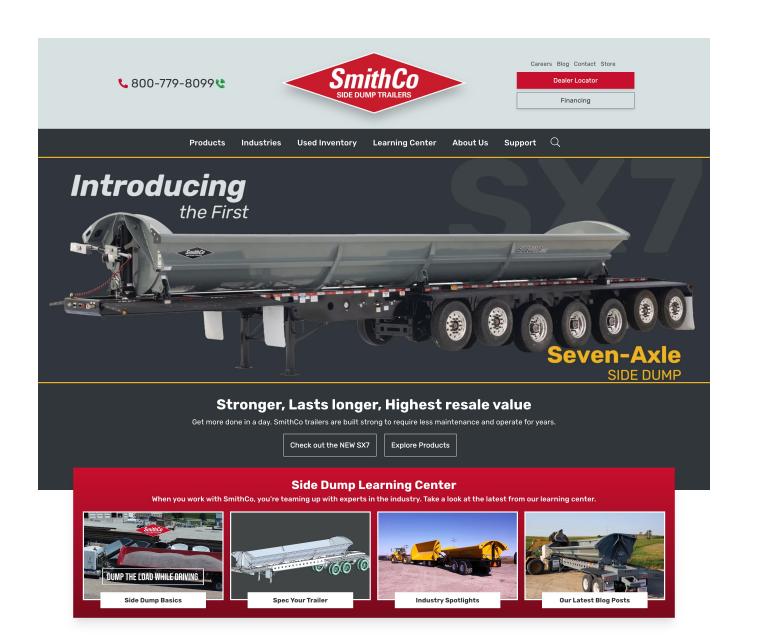
Side dumps unload their cargo by tilting the trailer to the side, providing greater stability during the dump cycle. Dump on soft and uneven ground safely; there is no need to find a level area to unload. Material can be windrowed or stockpiled.

## Better sightlines for safety.

Visibility is much better with a side dump. There is no need to back up to dump the load. The dump occurs next to the cab so the operator can make sure the trailer is in the exact location to put the load where it should be. With an end dump, the operator cannot see over the tub to determine if someone or something is behind the trailer or if the trailer is positioned the right distance away.

## No touch unloading is **faster**.

SmithCo specifically designs its trailers to allow operators to stay in the cab. Not only does this provide additional safety, but it also means that materials can be unloaded faster with the side dump.



# Market Penetration and Product Launch

### **Do More with Less**

40-ton hauling in a single trailer with a standard CDL



#### Print



### Product Launch

**Step 1: Insights Reveal Opportunities** 

Step 2: Messaging Asserts Leadership

**Step 3: Strategy Charts Your Course** 

**Step 4: Tactics Initiate Takeoff** 

#### Four Step Summary



### **Thank You for Participating**

 Please complete the brief session survey to provide feedback to the presenter(s) and in put to future editions of Manufacturing Matters!





