



# RISING TO THE CHALLENGE

# **Grow Your Talent with Modern Career Planning**

Edward Chiang (My Career Assist, a WMEP Partner)

# How can MCP transform Your organization's talent pool?

### Agenda

- My Career Assist and what we do
- What is modern career planning and
- how does "career planning" impact an organization's workforce strategy?
- Discussion and Debate
- Takeaways

# My Career Assist:

- ☐ **Vision**: to transform organizations, businesses, and academic institutions into effective "talent factories"
- Mission:
  - Deliver a robust process that ties workforce planning to professional development
  - Train and empower leaders to drive empathetic development of teams
  - Empower employees to drive their own professional development and improve their productivity and performance



# **Edward Chiang**Certified Career Development Facilitator Leadership and Productivity Coach

# Output of Modern Career Planning



#### **My Brand**

#### Preferences (MBTI - ENTJ)

- Decisive
- Expressive, Candid
- Process Oriented
- Inconsiderate
- Focuses on long term gains

#### **Values**

- Relationships
- Making a Difference
- Service to Others
- Family
- Purpose

#### **Strengths**

- Restorative
- Context
- Positivity
- Arranger
- Communication

#### Interests/Passions

- Travel
- Cooking (eating)
- Home Improvement
- Running, Swimming
- History, Culture, Religion

#### **Career Goal**

To deliver modern career planning worldwide to organizations, businesses, and academic institutions

#### **Learning and Development**

Current Role: Global Career Development Consultant

- Design corporate learning and development strategies
- ☐ Support the creation of corporate and organizational talent strategies
- Deploy career programs in multinational corporations

Additional Development Opportunities

- Business Development in HR and Learning/Development
- Writing and Original Content Creation (articles, books)
- Digital Marketing
- Podcoasting

#### My Board of Advisors

Katrina Lewis: HR, Careers





James Beaty Engineering, Development

Francis Kim: Leadership





Ray Stuart Technology, Small Business

# Modern Career Planning Impact

- Claim: organizational success requires alignment of needs (employer & employees)
- MyCA position: building trust requires
  - transparency (courage to share)
  - empathy (perspective, awareness)
  - > commitment
- Outcomes:
  - better alignment (needs)
  - improved performance, productivity, and partnerships
  - manager integration into workforce planning
  - > talent strategy focused on skills, capabilities

## Relationship of MCP and Corporate Talent Strategy

 Contents of workforce career strategies serves as a robust (and risk adjusted) talent pipeline

Performance, Succession and L&D functions are tied to acquisition and development of technical and leadership skills



Workforce planning and recruiting connected with individuals personal/professiona lidentity and their career aspirations

Career development programs would compliment corporate mentoring programs to ensure retention and growth



# Traditional vs. Modern Career Planning Strategies

### **Traditional Career Planning**

Become Domain Expert "Who" You Know Career Roadmaps Eye Catching Resume

Interview Skills



### **Modern Career Planning**

Develop skills, capabilities

Advisors

Professional Development Plans

Their Identity

Partner with Employers

### **Traditional vs. Modern Career Planning**







### Our Career Planning Framework

**Step 5: Career Navigation** 

Utilize the career strategy to make decisions to drive development.

Step 4: Learning & Development Identify skills & capabilities required for an individual's career goal; then devise a robust learning & development plan to fill gaps



#### Step 1: Brand

Define one's professional identity to ensure career choices align with personal brand

#### Step 2: Goals

Investigate career interests to make best career choices

Step 3: Advisors

Build career advisory boards to support development and growth



### "Professional Development" according to MCP



"Evaluating employees and new hires based on their skill sets instead of their work history can help level the playing field — and help companies realize the talent they already have.





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Development



# Sample Engagement with My Career Assist (OFB)

- 1. Established program goals and scope (career development)
- 2. Defined management responsibilities (sponsorship, communication)
- 3. Execute pilot (workshop for 33 employees (IC, managers, directors)
- 4. Monitor control plan (for one fiscal quarter post workshop)
  - a. IC: generate strategies, complete career chat with supv, execute 2+ development activities, conduct 2+ informational interviews
  - b. Managers, directors: hold career chats with reports, update prof. development plans with team, identify 1+ candidate for workshop
- 5. Identify succession candidates (ready now, emerging leaders)
- 6. Deploy career planning workshop (to drive capability development)
- 7. Career counseling  $(1 \times 1)$  with program participants
- 8. Quality Control (3-6 months post workshop)



# Impact of MCP

# Impact of "modern" career planning (MCP) in workforce development...

- transparency, empathy, and alignment (TEA)
  - Needs of the individual
  - Needs of the organization or business
- capabilities, competency data for talent
- process to continuously build enhanced talent
- improved performance, productivity, and partnerships!

### **Next Steps?**

- 1. Visit <a href="https://www.mycareerassist.com">www.mycareerassist.com</a> (read and reflect)
- 2. Visit <a href="https://www.wmep.org/services/talent-culture/">www.wmep.org/services/talent-culture/</a> (Info and Content)
- 3. Contact Carol Crawford or Ed Chiang (If interested in engaging)
  - a. <a href="mailto:ccrawford@wmep.org">ccrawford@wmep.org</a> (WMEP)
  - b. <a href="mailto:echiang@mycareerassist.com">echiang@mycareerassist.com</a> (My Career Assist)



### **Thank You for Participating**

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