

USING AI TO GROW SALES

TOOLS AND RESOURCES FOR SALES

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AGENDA

- What is AI and Chat
- Players in Chat space today
- 9 ways to use Chat to support Sales
- Top Al tools Companies are using
- What next



BEFORE WE GET STARTED

DISCLAIMER:

- I am not an expert in AI but curious and learning
- Sharing Ideas on how AI helps with Marketing & Sales
- I am not endorsing all companies listed
- Consult with your employer before using any AI tools

WHAT IS AI:

ARTIFICIAL INTELLIGENCE (AI)
REFERS TO MACHINES THAT
ARE PROGRAMMED TO THINK
AND LEARN LIKE HUMANS. AI
MAKES IT POSSIBLE FOR
MACHINES TO LEARN FROM
THEIR EXPERIENCES.

WHAT IS CHAT GPT:

ChatGPT (Chat Generative Pre-trained Transformer) is a <u>chatbot</u> developed by OpenAI and launched on November 30, 2022.

It enables users to refine and steer a conversation towards a desired length, format, style, level of detail, and language. Successive prompts and replies, known as prompt engineering, are considered at each conversation stage as a context.

There are many tools in the market like ChatGPT and more coming:





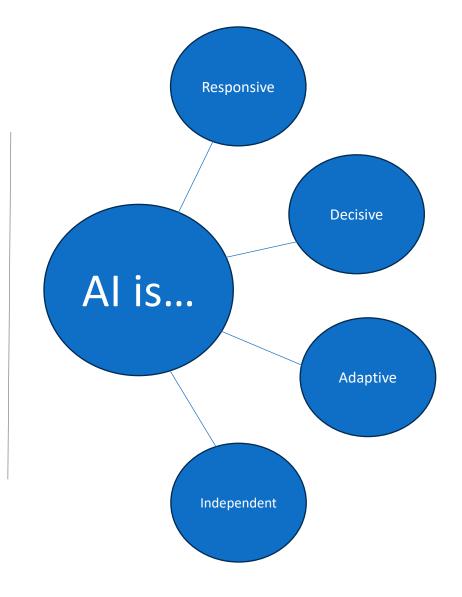


Claude 2

Llama 2

Artificial Intelligence and ChatGPT are not threats.

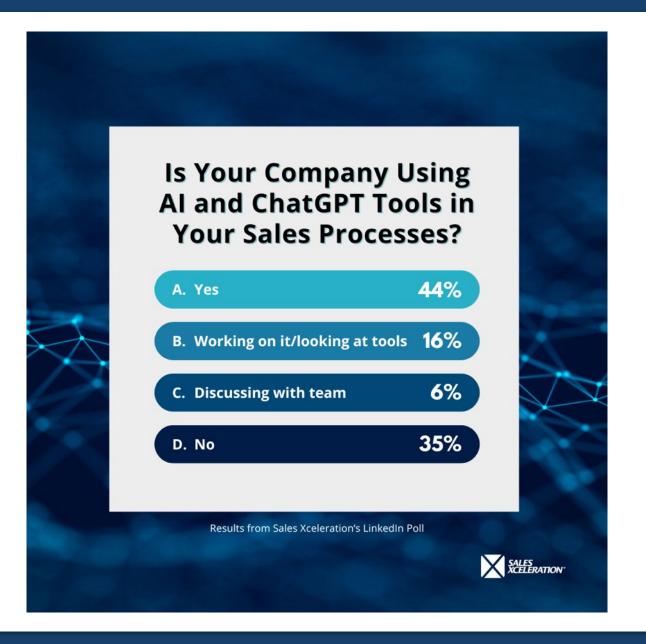
They are tools/machines for efficiency, data interpretation, decision making, visualization, information gathering, and much more.







Al in Sales:
The Future of
Sales is Evolving
Are you Evolving
with it?



SELLERS ARE STRUGGLING TO KEEP UP

AI Challenges

% Respondents



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HOW AI CAN BE USED TO SUPPORT BUSINESSES



Analyze customer feedback, understand market trends, and gain insights into customer preferences.



Answer common customer questions, providing real-time support, and even offering personalized product recommendations.



Save time and streamline your team's efforts by handling routine tasks.



It is not a replacement for human intuition and expertise.

Let's Dive Deeper....

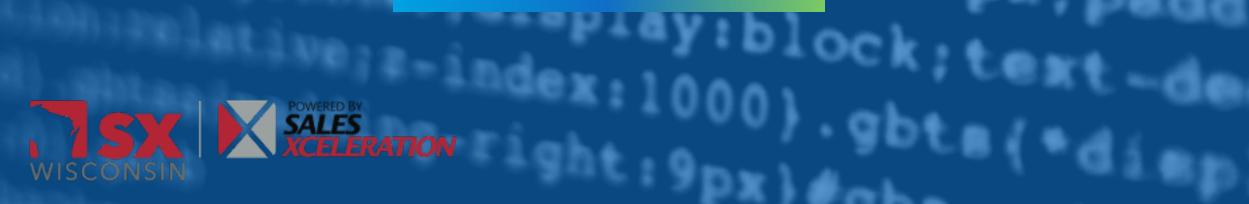
9 Ways Al Tools Can Support Sales TOOLS TO HELP DRIVE SALES

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HELP DRIVE





1. CONTENT CREATION:

Copy writing tools:

- Don't know what to say to a prospect or not a great writer that is so easy to solve today with Al writing tools.
- The more information you share with the tools the more customized message you get back.

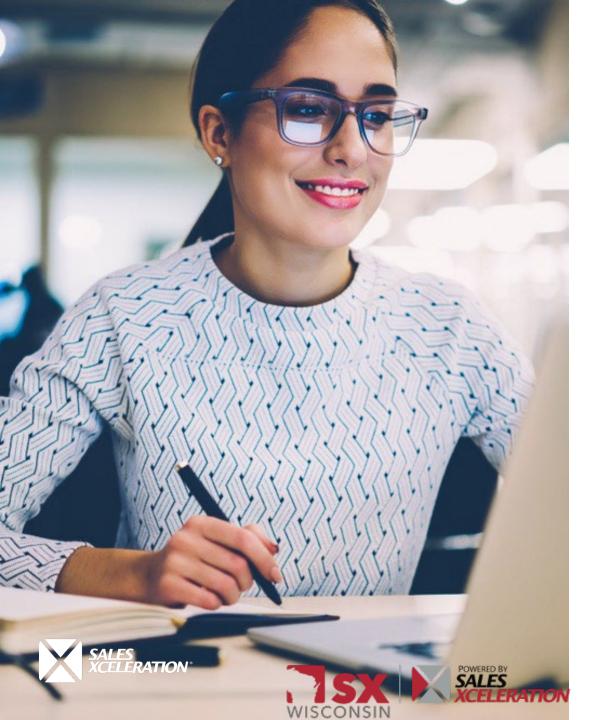
General copy writing tools →

- Jasper
- Rytr
- DataBot
- Chat GPT tools
- Humanlinker

Specialized copy support tools →

- GrammarlyGo (editing)
- Hemmingway (editing)

Beware some of these tools store and use your content



2. LISTENING AND NOTE TAKING:

Note Taking Tools:

- Focus on the conversation instead of taking notes.
- Helps your team transcribe, summarize, search, and analyze voice conversations.
- Fills out your CRM, logs calls, transcripts and meetings into your CRM.
- With 1 click see action items, tasks, questions, and other key metrics.

Al Meeting Note Taking Tools

- Sembly
- Fireflies
- MeetGeek
- Fathom
- Otter ai
- Chorus (Zoom)

Al note taking solves second guessing what the customer said



3. LEAD QUALIFICATION:

Virtual Assistant for Researching Prospects:

- This is a program that understands natural language voice commands and completes tasks for the user.
- By engaging in real-time conversations, you can ask relevant questions and do research to qualify leads, gather essential information, and prioritize prospects based on their responses.

Popular Al Virtual Assistant Tools

- Google Assistant
- Siri
- Alexa
- DataBot
- Chatbots



4. COMPETITOR ANALYSIS:

Competitor Research Tools:

- Sales teams can leverage ChatGPT to gather insights about competitors.
- Al tools can be used to find relevant data to answer questions about competitor products, pricing, and market positioning, helping sales reps make informed comparisons during sales conversations.

- Speak Al
- SEM Rush
- Outranking.io
- Get Genie Al
- Similarweb

Tip:

You can also use the standard Chat tools and ask questions like:

- What is the value prop of X company?
- What is X companies pricing?
- What is X company's service offering?



5. SALES ONBOARDING:

Process tools for new sales reps:

- Document any process up to 15X+ faster.
- Boost productivity by getting your sales rep up to speed faster.
- Create consistency in onboarding.
- Collect and document best practices to impact ROI.

Popular Process Documenting Tools

- Scribehow
- Fogle
- Dubble
- iorad



6. LINKEDIN PROFILE REVIEW:

Analyze YOUR LinkedIn Profile.

- What does it say about me? Does it give a good idea of what I do?
- Learn how to improve your profile to better attract my ideal customer profile and encourage them to interact with you and your content?

Tools to review and provide improvements to your LinkedIn profile

- LinkedIn Premium
- Jasper
- Link Reader

Linked in R

6.1. OTHER LINKEDIN TOOLS:

- 1. Knowledgenet.ai: Views connections and the strength of those relationships to identify the best warm, multi-threaded approach. Plus provides access to a database of +260M email addresses and +120M cell phone numbers.
- 2. CrystalKnows: Applies AI to analyze LinkedIn profiles and generate detailed personality profiles.
- 3. Humanlinker: Helps sales teams hyper-personalized their interactions. Access actionable data on any LinkedIn profile with the DISC personality and icebreaker generation tool.
- **4. People.ai:** It helps identify the most valuable connections, optimize engagement strategies, and improve your overall networking efficiency.
- 5. Dux-Soup (one of many tools in the market): Automates your LinkedIn outreach by sending personalized connection requests, messages, and follow-ups.

Knowledgenet.ai delivers 1,000 prioritized warm referrals in 10 business days

KnowledgeNet.ai

Leveraging Relationship Intelligence to provide referral based connection paths

We provide detailed information on how a lead is connected through your contacts, relationships with those contacts, and strategies to get introductions.



Al Lead Intelligence



- 1. We build your relationship brain, in 1 day
- 2. You provide us your ideal customer profile
- 3. We use AI to search through 280 million contacts using your brain and your ICP
- 4. We deliver 1,000 prioritized leads, each with a warm introduction.



7. PROPOSAL CREATION:

Improve your final proposal with AI:

- Crafting a persuasive proposal is no easy feat.
- Al can make it easier to write, revise, and edit your document.
- Create more persuasive and engaging proposals while saving you time and energy.

Tools to help write quality Proposals

- Any of the Chat GPT tools
- Better Proposals
- Moonbeam
- Copy.ai



S. VIDEO CREATION:

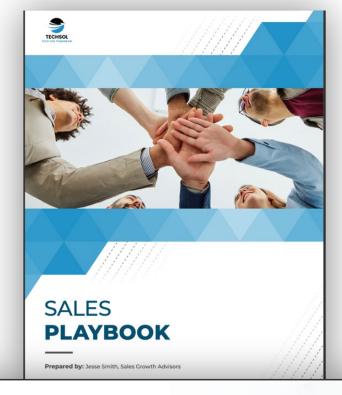
Create professional videos using AI.

- Avatars allow you to create professional looking videos with a digital avatar in minutes.
- No editing skills or equipment required.
- Create professional videos without mics, cameras, or actors.
- Turn your text into high-quality videos with Al avatars and voiceovers
- Video Business Cards

Samples:

- Just one picture used to make face talk: <u>Sample Video</u>
- Avatar with typed in script:Sample Video

- Synthesia.io
- HeyGen
- Rephrase.ai
- Pitch59



USING THE SALES PLAYBOOK

From handling objections with finesse to tailoring pitches to specific buyer personas, this comprehensive resource will empower the reps to build strong relationships, drive results, and achieve sales greatness. Let them embark on this exciting journey and elevate their sales perfor

SALES PLAYBOOKS LAY THE FOUNDATION FOR REPEATABLE, SCALABLE SALES

customers. They follow the guidelines to deliver a unified message and align their sales strategy



Sales Process Guidance

rocess. From initial outreach to closing the deal, the playbook outlines the best practices fo ach stage. For example, during the discovery phase, the playbook offers a set of well-crafte

Buyer Persona and Industry Insights

onversations that resonate with prospects' unique challenges and goals



offerings more effectively, highlighting key differentiator



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• SALES AI DRIVEN PLAYBOOK:

Provide your sales team with a guide that:

- Ensures they have the right messaging (calls, emails, LinkedIn, etc)
- Shares points of differentiation to ensure they are prepared for sales calls
- Gives them clarity on their Ideal Customer Profiles and **Buyer Personas**
- Helps them have deeper conversations to uncover needs with a list of discovery questions

Sales Xceleration offering done through a workshop or with our Sales Framework





TOP AI WEBSITES & AI TOOLS FEBRURAY 2024



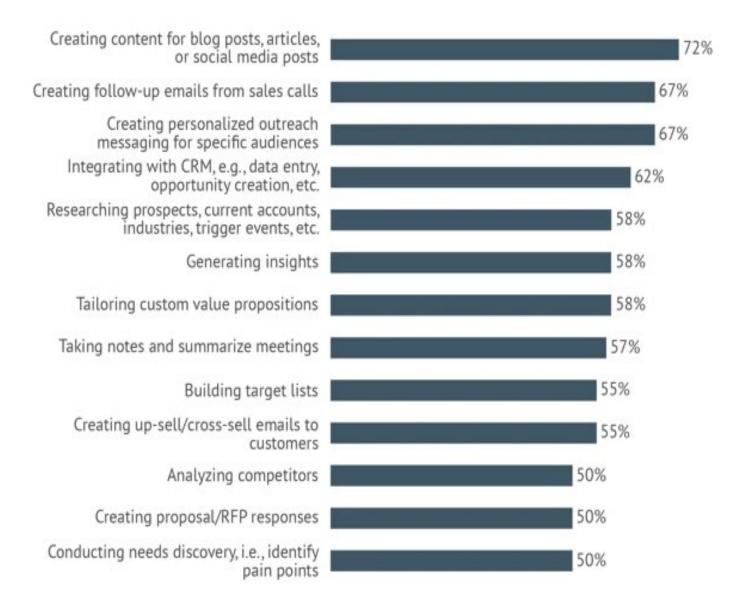
Discover The Best Al Website

11000+ Best Al Companies and Tools, Auto Updated Daily By ChatGPT

Best Al Tools in February 2024

| Ranking | Tools | Monthly Visit | Growth | Growth Rate | Introduction | Tags |
|----------|-----------------------------|---------------|-----------------|----------------------|--|---|
| <u>,</u> | Gemini & Gemini Advanced | 316.1M | ↑ 316.1M | ↑ 2375891.73% | Direct access to Google's Al models on your phone. | Al models, Mobile app, Image recognition, Text translation |
| 2 | OpenAl Sora | 1.7B | ↑ 32.3M | † 1.97% | Al model creating scenes from text. | Al, video creation, text-to-video, imagination, |
| 3 | OpenAl | 1.7B | ↑32.3M | † 1.97% | OpenAl creates safe AGI for humanity through research and | OpenAl, AGI, AI, research, API, safety, technology, future, |

SALES USERS ARE GETTING GREAT VALUE FROM AI



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STRATEGIES FOR IMPLEMENTING AI IN MARKETING AND SALES

- 1. Explore AI and Use It Frequently
 - ☐ Start with Chatbots, then explore other tools
- 2. Build and Communicate a Company Al Policy
 - ☐ Identify acceptable tools, processes and security
- 3. Promote Continuous Learning
 - Achieve the benefits as a team, recognizing people adopt transformational change differently
- 4. Celebrate Success
 - Report and celebrate the biggest impacts from saving time, getting better leads, and closing more business



Don't Forget

- Remember false data could be provided and pull it into the response generated. When using ChatGPT, always have a human verify the information.
- ☐ ChatGPT stores anything you add to it so keep that in mind and don't put in confidential information unless you are using a tool that doesn't share it.

